NCOonline
Logging into your Course Site
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Logging-in for the first-time

1. Open your web browser (Internet Explorer, Firefox, Opera, etc.).
2. In the navigation bar, type https://nconline.nc.edu/login/index.php and press enter (Figure 1).

![NCOnline URL](image)

Figure 1: NCOnline URL

**Note:** You are now redirected to the NCOnline login page, Figure 2.
3. For the initial sign in, please provide your **WedAdvisor ID** into the Username Field. Tab to the password box. Please type in the temporary password, **changeme**. Then click on the **Login** button.

**Note:** *Since this is your first time to login, you will be prompted to create a new password.*

**Important:** All passwords are case sensitive, meaning words are considered different based on differing use of uppercase and lowercase letters. In other words, "changeme" and "Changeme" are two different words because the "C" is in uppercase and lowercase.
4. Please type-in your temporary password, *changeme*, and provide a new password (2x).

5. Click on the **Save changes** button to proceed, Figure 3.

*Figure 3: Change Password*
**Note:** Once successful, you will now be in a screen stating the password has been changed, Figure 4. Click the **Continue** button to proceed.

*Figure 4: Password Change Confirmation*
Returning students (last quarter)

If you took an online course from NCOonline during the last quarter, you should be able to use your previous password.

Returning students (prior to last quarter)

If you took an online course from NCOonline prior to the last quarter, your account was recreated and there you will be considered as a first-time user. Please follow the instruction on “Logging-in for the first-time”.

If you are unable to log in or need help with your course, support is available through the following:

email: nwchelpdesk@perceptis.com
phone: (866) 217-0870

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